

# Yeovil Town Council



## JOB SPECIFICATION

### Casual Barista

	<b>ESSENTIAL</b>	<b>DESIRABLE</b>
<b>QUALIFICATIONS</b>	Good standard of general education including GCSE English and Maths	First Aid qualification
<b>EXPERIENCE &amp; KNOWLEDGE</b>	<p>Experience within a customer-focused service providing excellent customer service</p> <p>Cash handling</p> <p>Proactive with commitment to provision of excellent customer service</p> <p>Numerate with accuracy and attention to detail</p>	<p>Previous coffee shop or café experience</p> <p>Use of an EPOS till</p> <p>Able to review processes and recommend better ways of working</p> <p>Ability to make great coffee</p> <p>Knowledge of Yeovil Recreation Centre</p> <p>Appreciation of Health and Safety issues</p> <p>Appreciation of food hygiene issues</p> <p>Knowledge of HACCP</p>
<b>PERSONAL ATTRIBUTES</b>	<p>Great communicator, with ability to communicate effectively orally</p> <p>Team worker also with ability to work under own initiative</p>	

	Resourceful and flexible in approach Able to perform efficiently and effectively under pressure	
<b>OTHER REQUIREMENTS</b>	Problem solver with willingness to support in all tasks required to keep facility open and trading	

**11<sup>th</sup> November 2024**